



Heroes Centre LTD

Centre-Home Agreement

POLICY

March 2024

POLICY CREATED BY MR. S. GHALIB

Centre-Home Agreement

Parties Involved:

1. Heroes Centre Limited(referred to as "the Centre"), located at Bentley Lane, Walsall, WS2 8TL, Tel: 01922 322411.

2. _____ (referred to as "the Parent"), residing at _____

Introduction:

This Centre-Home Agreement establishes the terms and conditions for the provision of education and childcare services between Heroes Centre Limited and the Parent.

Services Provided by the Centre:

1. Tuition services.
2. Childcare services.
3. After school groups.
4. Holiday programs.
5. Home education program.
6. Face-to-face and online interaction with children.

Responsibilities of the Centre:

1. Provide high-quality education and childcare services.
2. Ensure the safety and well-being of the children during all activities.
3. Maintain communication channels with the Parent to update on the child's progress and any relevant information.
4. Adhere to all relevant regulations and guidelines governing education and childcare services.

Responsibilities of the Parent:

1. Ensure the child's punctual attendance for all scheduled sessions.
2. Provide accurate and up-to-date contact information to the Centre.
3. Inform the Centre of any changes in the child's health, behaviour, or other relevant circumstances.
4. Cooperate with the Centre in implementing any recommendations or guidelines for the child's development and well-being.
5. Promptly settle any fees or charges associated with the services provided by the Centre.

Communication:

1. Regular communication between the Centre and the Parent is essential for the child's progress. This can be facilitated through meetings, emails, phone calls, or any other mutually agreed-upon method.
2. The Centre will inform the Parent of any significant updates, events, or changes in the schedule in a timely manner.
3. The Parent is encouraged to communicate any concerns, questions, or feedback regarding the services provided by the Centre promptly.

Fees and Payments:

1. The Parent agrees to pay the fees for the services provided by the Centre as per the agreed-upon schedule.
2. Any additional charges or fees will be communicated to the Parent in advance.
3. Late payments may incur penalties as per the Centre's policy.

Term and Termination:

1. This agreement shall remain in effect until terminated by either party.
2. Either party may terminate this agreement with a 6 weeks notice provided to the other party.
3. Upon termination, any outstanding fees or charges shall be settled according to the Centre's policy.

Signatures:

Signature of the Centre Representative:

Date:

Signature of the Parent:

Date:

By signing below, the parties acknowledge their understanding and acceptance of the terms and conditions outlined in this Centre-Home Agreement.